

*11/3/2022 Rider Experience and Operations  
Committee Meeting Written Public  
Comment Submissions*

Submissions

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## Scott Kirk

Hello Sound Transit Board,  
I am Scott Kirk, with ELERTS.

Will your new Digital Assistant have a provision to enhance safety and rider experience, such as a crowdsourced reporting tool?

Are you aware of how e-ticketing and trip planning apps can empower riders so that if they see something concerning, they can report it to Sound Transit quickly and discreetly?

The ELERTS See Say® platform is the leader in such solutions. It's in action at Seattle-Tacoma International Airport, Bay Area Rapid Transit, and Dallas Area Rapid Transit.

May we send you a brief video overview?

Thank you,  
Scott Kirk